

INTERNAL REGULATION

1. - Admission requirements

In order to be allowed to enter, settle, and stay on a campground, you must be authorized by the manager or his representative. It is his obligation to ensure that the campsite is kept in good order and orderly condition and that the present rules of procedure are respected.

Staying on the campsite implies acceptance of the provisions of these rules and the commitment to comply with them.

2. - Police formalities

Any person who must stay at least one night on the campsite must, beforehand, present to the manager or his representative his identity papers and complete the formalities required by the police.

Minors not accompanied by their parents will not be admitted.

3. - Installation

The tent or caravan and related equipment must be set up at the indicated location, in accordance with the instructions given by the manager or his representative.

4. - 4. Reception Office - Open from April 1 to September 30. 9:00 a.m.to 7:00 p.m.

At the reception office you will find all the information on the services of the campground, information on food and drink, sports facilities, tourist attractions in the area and various addresses that may be useful.

A complaints book or a special box for receiving complaints is available to users.

Complaints will only be taken into consideration if they are signed, dated, as precise as possible and relate to relatively recent events.

5. - Royalties

Royalties are paid at the reception desk. Fees are posted at the campground entrance and at the reception desk. Fees are based on the number of nights spent at the campground.

Campground users are asked to notify the reception office of their departure the day before departure.

Campers who intend to leave before the opening time of the reception office must pay their fees the day before.

6. - Noise and silence

Campground users are urged to avoid any noise and discussions that might disturb their neighbours. Sound equipment must be adjusted accordingly.

Door and boot locks should be as unobtrusive as possible.

Dogs and other (vaccinated) animals must never be left at large. They must not be left at the campsite, even if they are locked up in the absence of their masters who are civilly responsible for them. Silence must be total between 10 pm and 7 am.

7. - Visitors

After having been authorized by the manager and having paid the fee, visitors may be admitted to the campground under the responsibility of the campers who receive them.

The camper may receive one or more visitors at the reception desk.

If such visitors are allowed to enter the campsite, the camper receiving them may be required to pay a fee, provided that the visitor has access to the services and/or facilities of the campsite.

This fee shall be displayed at the entrance to the campsite and at the reception desk. Visitors' cars are not allowed in the campsite.

8. - Traffic and parking of vehicles

Inside the campground, vehicles must travel at a speed limit of 10 km/h. Traffic is prohibited between 10 p.m. and 8.30 a.m.

Only vehicles belonging to campers staying in the campground may be driven in the campground.

Parking, which is strictly forbidden on the sites usually occupied by the camp shelters, must not hinder traffic or prevent new arrivals from settling in.

Only one vehicle per pitch is allowed.

9. - Dress and appearance of the facilities

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite.

It is forbidden to throw waste water on the ground or in the gutters. Caravanners" are obliged to empty their waste water in the facilities provided for this purpose.

Household waste, rubbish of any kind, papers, must be deposited in the rubbish bins.

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, especially sanitary facilities. Washing is strictly forbidden outside the bins provided for this purpose.

If necessary, the clothes will be hung up in the common dryer. However, it is tolerated up to 10 hours near the shelters, provided that it is very discreet and does not disturb the neighbours. It should never be done from trees.

Plantings and floral decorations must be respected. It is forbidden for the camper to drive nails into the trees, to cut branches, to make plantations.

It is also not permitted to delimit the site of an installation by personal means, nor to dig into the ground.

Any damage to the vegetation, fences, grounds or facilities of the campground will be charged to the perpetrator.

The pitch, which will have been used during the stay, will have to be maintained in the state in which the camper found it when he entered the premises.

10. - Security

a) Fire

Open fires (wood, coal, etc.) are strictly forbidden. The stoves must be kept in good working order and not be used in dangerous conditions.

In case of fire, notify management immediately. Fire extinguishers can be used if necessary.

A first aid kit is available at the reception desk.

b) Theft

The management is responsible for the objects deposited at the office and has a general obligation to supervise the campground.

The camper remains responsible for his/her own facilities and must report the presence of any suspicious person to the manager.

Although security is provided, campground users are invited to take the usual precautions for the safeguard of their equipment.

11. - Games

No violent or disturbing games may be organised near the facilities. The games room may not be used for moving games.

Children must always be under the supervision of their parents whether at the swimming pool, the playground or on the rest of the grounds.

12. - Dead garage

Unoccupied equipment may only be left on the grounds after agreement with the management and only at the indicated location.

A fee, the amount of which will be posted in the office, will be due for the "dead garage".

13. - Display

These rules and regulations are posted at the entrance to the campground and at the reception desk. They are given to the customer on request.

14. - Infringement of the rules of procedure

In the event that a resident disrupts the stay of other users or does not respect the provisions of these internal regulations, the manager or his representative may, orally or in writing if he deems it necessary, give formal notice to the latter to cease the disturbance.

In the event of serious or repeated infringement of the internal regulations and after formal notice by the manager to comply with them, the manager may terminate the contract.

In the event of a criminal offence, the manager may call in the police.

15. - 15. Recourse to a mediator in the event of disputes relating to a contract of sale or purchase.

In accordance with the provisions of Article L 1612-1 of the Consumer Code, any campground customer has the right to have recourse free of charge to a consumer mediator for the amicable resolution of a dispute with the campground operator.

The contact details of the consumer mediator that the customer may contact are as follows:

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Referral by Internet by filling out the form provided for this purpose: www.cmap.fr

Referral by mail: consommation@cmap.fr

Postal referral:

39, avenue F.D. Roosevelt 75008 PARIS

Telephone: 01 44 95 11 40